

## EnergyLogic's COVID-19 Service Protocol

To help slow down the rate of COVID-19 infection, EnergyLogic has set up our office team to work remotely. Our logistics team has adapted quickly to this new working protocol. But should something go awry regarding the scheduling of your inspections, we ask for your patience while we work to correct it. Please note the site scheduling and inspection protocols outlined below.

Our Logistics/Scheduling team will be prioritizing inspections to best serve the immediate needs of our clients. We ask for your cooperation in prioritizing your requests for inspections.

- Our field services team is doing everything they can to keep their own families, friends and colleagues safe. ***They have the express right not to enter a building or residence should there be concerns.***
- Due to guidance around social distancing and to limit risking exposure for our team, we will not be performing any inspections or tests in occupied residences (occupant has moved in).
- We will not be performing any warranty inspections in occupied homes. Requests will be tracked and rescheduled once the pandemic has passed.
- At final inspections, we ask that no other trades or personnel be in the home. We reserve the right to ask other trades to wait outside while we run air tightness or other testing that requires the home to be sealed.

Our team will be making every effort to ensure swift and thorough inspections and testing. We will be limiting our on-site time to gathering data and testing only, then completing the inspection reports, energy modeling and certification work from a remote location. We will be following the CDPHE COVID-19 safety protocol including:

- Not attending worksites if experiencing any symptoms of illness OR if a known exposure to COVID-19 has occurred
- Sanitizing hands before and after each house visit
- Practicing social distancing (6 feet)
- Not working in crowded homes where social distancing becomes impractical

We ask for your patience and understanding during this trying time. We will do our best to keep your construction schedules on track, but it is incumbent on all of us to do our best to slow the spread of COVID-19.

Thank you,

**Steve Eagleburger**

Field Services Director – RESNET Energy Rater