



RaterFest! 2023 September 23, 2023 High-Performance Home Certification as a Service Sam Rashkin Casey Murphy



Question: A or B

How much do builders value HER rater services?

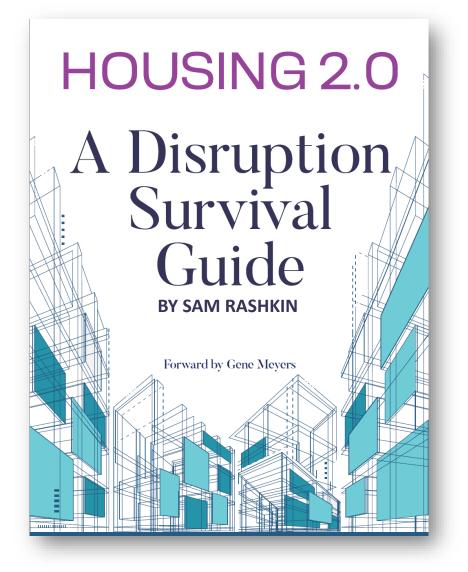
- A. Builders see HERS raters as an integral part of their success seeking their guidance to get the most out of HPH certification.
- B. Builders see HERS raters as a necessary HPH certification requirement that they want to achieve with the least cost and burden.



A Word About the Future



The Future: Disruption Comes to Housing



Goal:

Prepare high-performance housing professionals to become UX leaders:

- 420+ pages
- 150+ UX best practices
- 100's graphics
- 360+ citations
- 7 guest expert essays
- 5-plus years vetting with 100's housing executives

Website:

https://www.greenbuildermedia.com/housing-2.0



Personal Transportation 1903: Two Options





1903 Horse and Buggy

1903 Automobile



Disruption Happens: Easter Parade – 5th Ave., NYC







1. Driving Force for Change:

- Problem, and/or
- Opportunity to Improve UX

2. Innovation:

- Solution to Problem, and/or
- Superior UX

Note: Disruption hyper-accelerates when a problem becomes a crisis.



NYC 1890s Hollywood Fiction: Great UX



• Problem

- 100,000 Horses
- 2.5 M lbs. Manure/Day

• UX Fiction:

- Visually Beautiful
- No Odors
- No Health Epidemic



NYC 1890s Reality: Beyond Problem onto Crisis



MORTON STREET, CORNER OF BEDFORD, LOOKING TOWARD BLEECKER STREET, MARCH 17, 1893. Problem

- 100,000 Horses
- 2.5 M lbs. Manure/Day
- UX Crisis Reality:
 - Visual Crisis
 - Odor Crisis
 - Health Crisis

Source: *'The Big Crapple: NYC Transit Pollution from Horse Manure to Horseless Carriages,'* Kurt Kohlstedt, 99% Invisible, November 6, 20175



Disruption Doesn't Happen: 1903 Automobile



Manure Solution: Core Den't Deep but

- Cars Don't Poop, but ...

• UX Problem:

- High Cost
- Slow Production
- Clunky, Awkward Driving
- High Maintenance



Disruption Happens: 1913 Assembly Line Innovation



Manure Solution:
Cars Don't Poop, and ...

- UX Solution:
 - 85% Cost Reduction
 1908: \$2,000 (12+ hours)
 1913: \$850 (1.5 hours)
 1926: \$290
 - Ease of Maintenance
 - Enhanced Drivability

But Future Emissions Problem

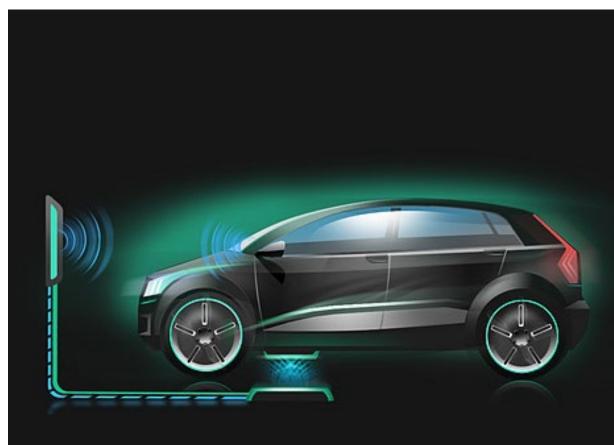


Disruption Happens: Adapt or Be Left Behind





Disruption Happens Again: EV Innovation



65+%

battery electric vehicles for new global light-vehicle sales projected by 2035

Source: *"Automotive Powertrain Suppliers Face a Rapidly Electrifying Future,"* Mckinsey & Company, March 31, 2023



Disruption Happens Again: EV Innovation



- Emissions Solution:
 - No Emissions, and ...
- Superior UX:
 - ~75% Lower Fuel Cost
 - Ultra-Low Maintenance
 - Enhanced Drivability
 - Enhanced Quiet
 - Enhanced Safety
 - Hands-free Driving coming
 - Wireless Charging coming

But Future Landfill Problem

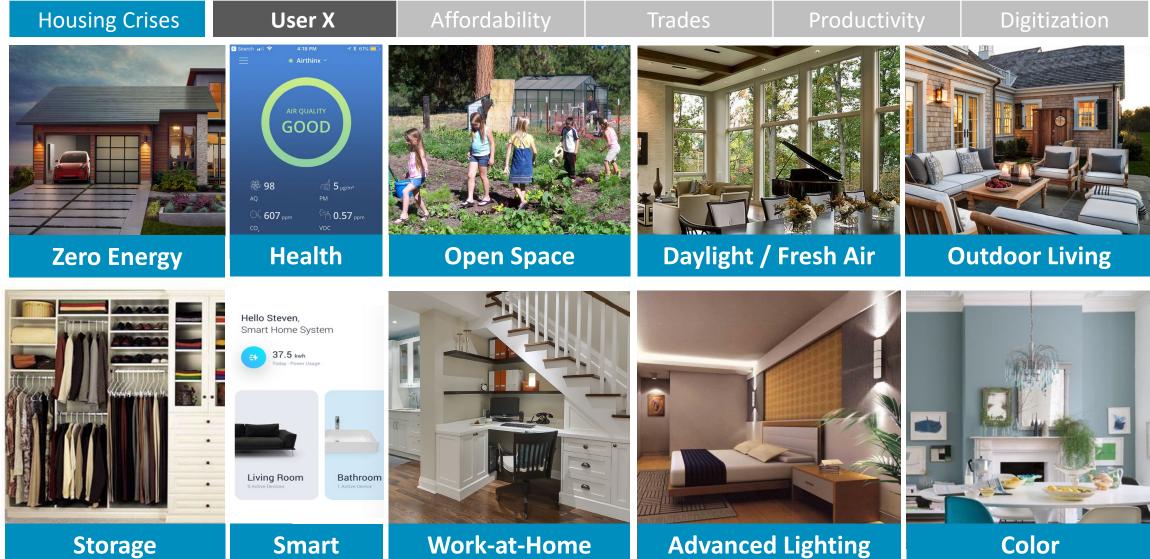


Why Disruption Happens to Housing

Problem: 5 Crises Driving Pain



UX Readiness Crisis: Performance a Must-Have but...





UX Readiness Crisis: 4- and 5-Star Reviews

Housing Crises Affordability User X Trades CONSUMERAFFAIRS Buyers Guides News 🛉 🏠 🏠 🏠 🖕 READ 233 REVIEWS READ 1450 REVIEWS has been one of the most popular home building mes in all sizes, ranging from tiny homes to companies in the United States since its establishment in 1954. homes over 2,000 square feet. Home prices range from under Headquartered in Miami, Florida, the company builds a variety of \$30,000 to over \$200,000. Their ENERGY STAR certified modular home types in cities across the country. homes help homeowners keep costs down. Find out more READ 266 REVIEWS READ 1011 REVIEWS builds in nine states, offering energy-efficient unded in 1957 and has helped more than living spaces across the country. Building 100 percent Energy Star 550,000 families and individuals build their dream homes. The firm certified homes, the firm's designs can save home owners up to 50 is a recognized leader in energy- and water-efficient building and percent on annual utility costs. has been honored by Energy Star. Find out more 🛨 🏠 🏠 🏠 🛔 READ 201 REVIEWS READ 841 REVIEWS a home building company that was founded in been building housing developments in the United Pittsburgh, Pennsylvania, in 1948. The company specializes in States since 2002. They focus on building quality, affordable building suburban, active-adult, and resort communities in several homes in active communities across the country. Find out more Eastern and Midwestern states 🛨 🕁 🏠 🏠 🚺 READ 161 REVIEWS 🚖 🏠 🏠 🏠 🛔 READ 871 REVIEWS homes in more than 25 states, was founded by in 1979. The Offering company started building homes in the Dallas area, and today, it Homes combines innovative design with functionality. The company was founded in 1950, and it is headquartered in the provides services in Texas, Florida, Georgia, North Carolina, Buckhead section of Atlanta, Georgia Minnesota and North Carolina.

<2-Stars

Productivity

Average star rating for 75+% of listed builders

Source: Tabulation of builder reviews at ConsumerAffairs, April 29, 2022

Digitization

3.4-Stars

Average star rating required for a consumer to consider engaging with a business

Source: "2021 State of Reviews," Podium



Affordability Crisis: Price / Income Disconnect

Housing Crises

User X

Affordability

Trades

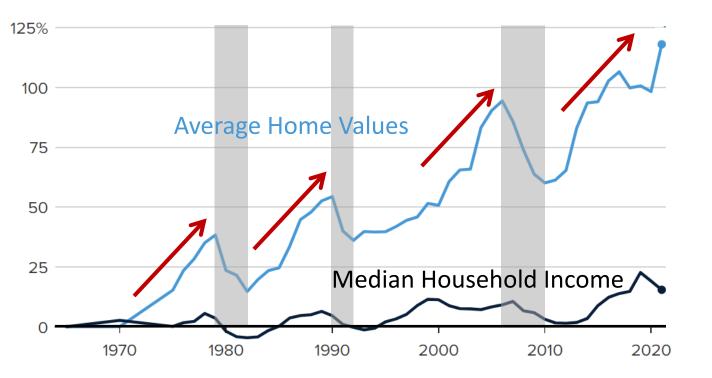
Productivity

2X

Digitization

Growth in U.S. home values outpaces that of incomes

Change since 1965



Source: Real Estate Witch analysis of U.S. Census Bureau data

2021 Price/Income Gap:
• \$144,192

Average household income needed to afford a home

• **\$69,178** median household

income

Source: Clever Real Estate



Affordability Crisis: Americans are House Poor

FORTUNE

Housing Crises

User X

Affordability

Trades

Productivity

Digitization

9,845 views | May 24, 2018, 08:32am

40% Of Americans Can't Pay \$400 Emergency Expense



Zack Friedman Senior Contributor ()



Photographer: Daniel Tepper/Bloomberg

A new report from the Federal Reserve found that four in 10 Americans don't have the cash to pay for an unexpected expense without selling a belonging or borrowing funds. Nearly two-thirds of Americans are living paycheck to paycheck study finds

BY CHRIS MORRIS August 31, 2023 at 11:58 AM EDT



Nearly two-third of Americans are living paycheck to paycheck. GETTY IMAGES

Nearly two out of every three adults in the U.S. are just scraping by, due to inflationary pressures, according to a new study.

Research from LendingClub finds that 61% of adults were living paycheck to paycheck as of July 2023, a two-point increase from the previous year. That comes even as inflation rates have dropped from 9.1% last July to 3.2% this year.

THE HILL News Policy Opinion Events Jobs Newsletter

62% of Americans Worried About Paying for Housing in the Next Year

BY CHLOE FOLMAR 08/15/22 7:42 PM ET

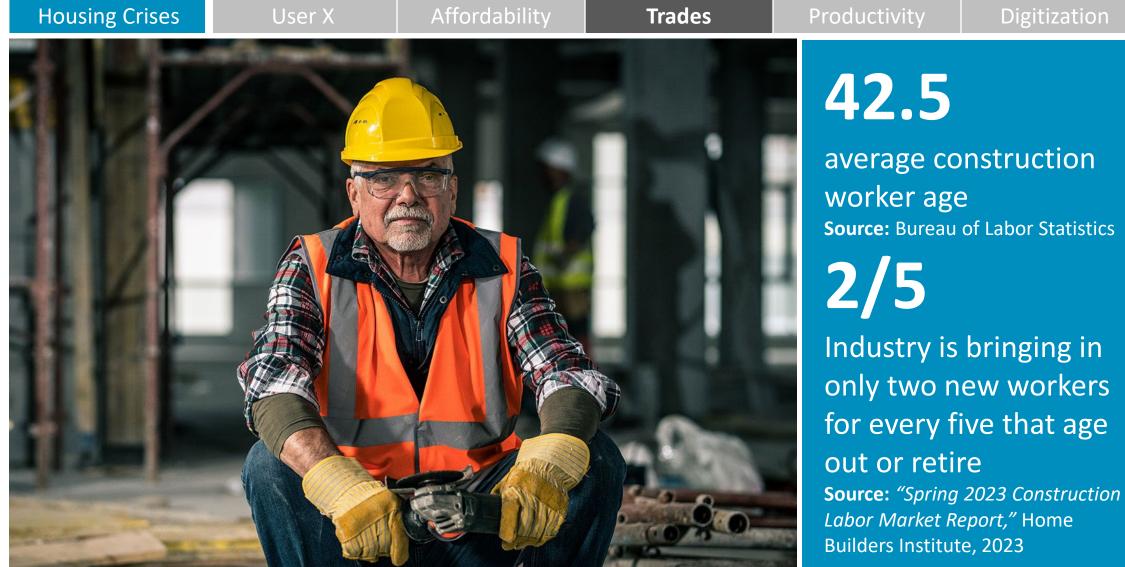


Associated Press/Robert F. Bukaty Builders work on a four-story, 45-unit condominium building under construction May 31, 2022, in Portland, Maine.

Most Americans are worried about paying for housing, according to a survey conducted by market financing company Freddie Mac.



Trade Crisis: Aging Workforce





Trade Crisis: NOT Going Away

Housing Crises

A

User X

Affordability

Productivity

Digitization

Posted on: June 15, 2023

f ♥ in

Trades

~723,000

new workers needed each year to meet demand and combat ~1.5M home shortage

Source: *"The Home Builders Institute (HBI) Construction Labor Market Report,"* Spring 2023

BUILDER HBI: LABOR SHORTAGE IS LIMITING FACTOR TO IMPROVING HOUSING INVENTORY AND AFFORDABILITY

The Home Builders Institute estimates the construction industry needs to add 723,000 workers per year to keep pace with demand.

By Vincent Salandro



The skilled labor shortage remains the key limiting factor to expanding home construction and improving housing inventory and affordability, according to the Home Builders Institute (HBI).

According to the <u>Spring 2023 HBI Construction Labor Market Report</u>, the construction industry needs to add approximately 723,000 new workers each year to meet demand and help combat the nation's estimated 1.5 million home shortage.



Productivity Crisis: Visibly Obvious

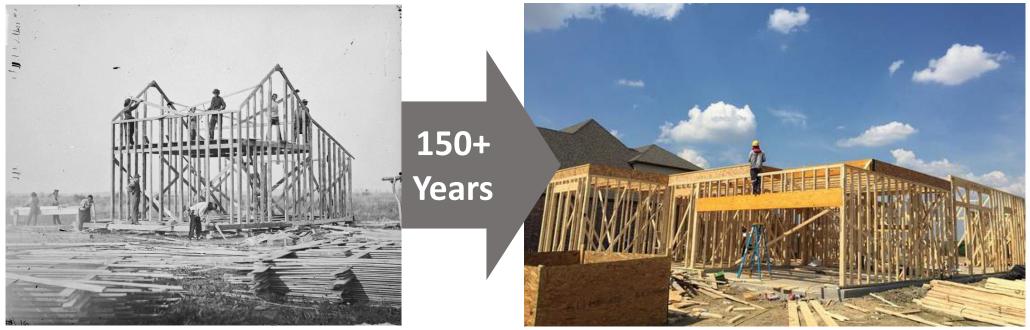
Housing Crises

User X

Affordability

Trades

Digitization



1877

2021

Productivity

Source: Wood frame house on a Omaha Reservation in Nebraska, The National Archives, Smithsonian Institution)

Source: Wall Street Journal, *Construction* Workers 'Left the Business and They Didn't Come Back', Oct. 13, 2015



Productivity Crisis: Least Improving Industry

Housing Crises

User X

Affordability

Trades

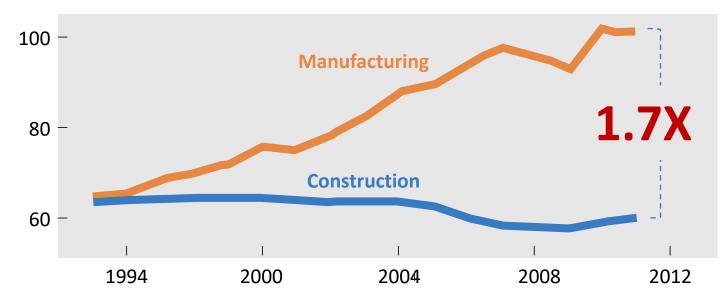
Productivity

Digitization

Overview of Productivity Improvement Over Time

Productivity (value added per worker), real, \$2005

\$ Thousands per Worker



\$200 B

labor productivity gap suffered by U.S. construction industry that could be closed by adopting 21st-century manufacturing methods

Source: McKinsey & Company,

Source: McKinsey & Company



Digitization Crisis: Least Digitized Industry

Housing Crises

Affordability

Trades

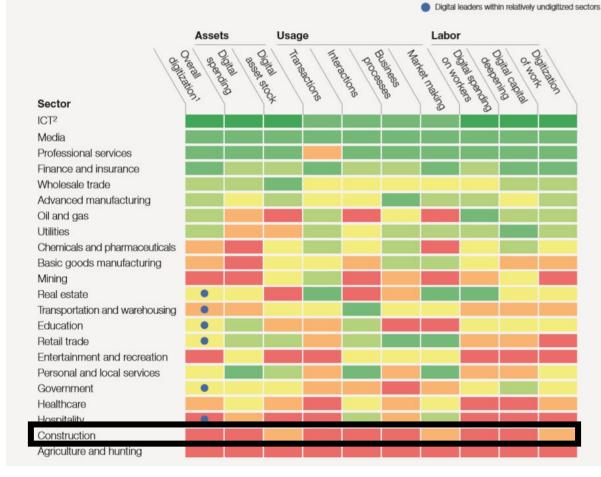
Productivity

Digitization

McKinsey Global Institute industry digitization index; 2015 or latest available data

User X



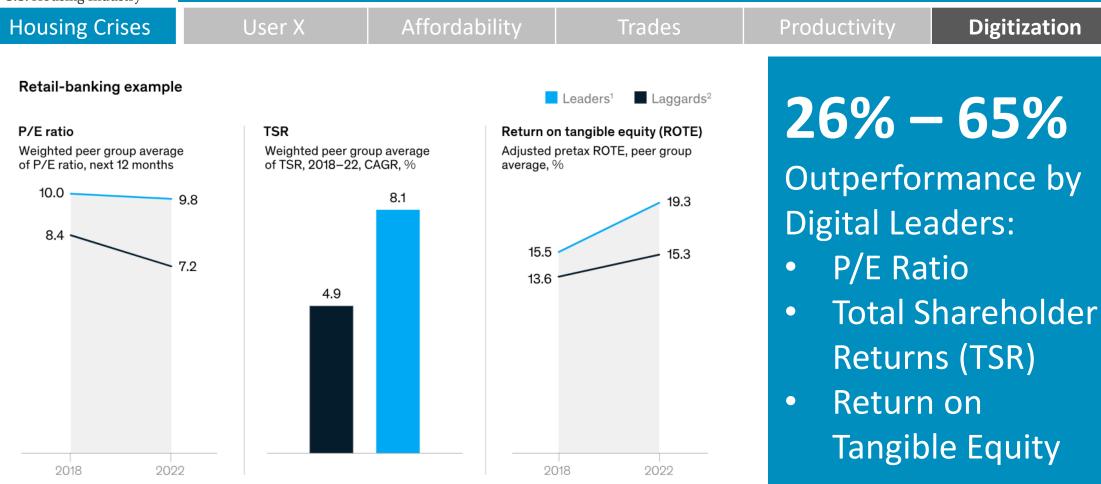


Housing is the least digitized industry except for Agriculture/Hunting

Source: *"Imagining* Construction's Digital Future," McKinsey Productivity Sciences Center, Singapore, June 2016



Digitization Crisis: Lagging is Costly



Source: *"Rewired to Outcompete,"*

McKinsey Quarterly, June 20, 2023

¹Top 20 retail banks between 2018 and 2022. ²Bottom 20 retail banks between 2018 and 2022. Source: S&P Global; Corporate Performance Analytics by McKinsey

McKinsey & Company



Disruption Happens to Housing ... Finally

Problem: 5 Crises Driving Pain

Solution: 4 Innovations Relieving Pain



UX Optimization: Consistently Exceed Expectations

Innovations	UX Optimization	Mass-Customization	Daa	SCo	Offsite Construction
				Fram	ework:
				• 19 Str	r Experiences ategies Best Practices
					sistently ng better at lower cost



UX Optimization: Consistently Exceed Expectations

Innovations

UX Optimization

Mass-Customization

DaaSCo

Offsite Construction

Sales: 3 Strategies **20 Best Practices**

Quality: 3 Strategies 20 Best Practices **Community**: 3 Strategies 24 Best Practices

Design: 5 Strategies 50 Best Practices

Framework:

- 5 User Experiences
- 19 Strategies
- 160+ Best Practices

for consistently delivering better homes at lower cost

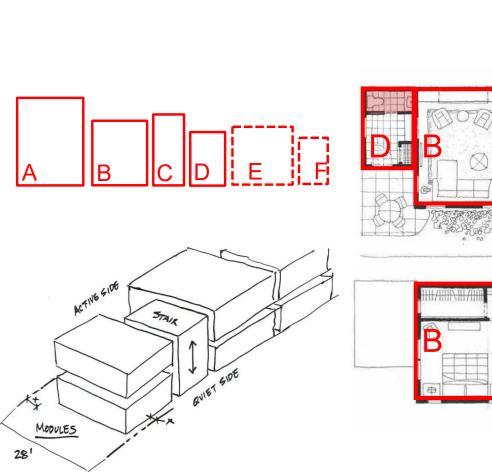
Performance:

5 Strategies **48 Best Practices**

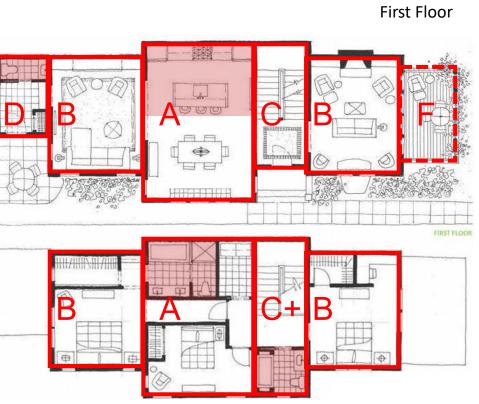


Innovations

Mass Customization: Expert Curated Building Blocks



UX Optimization



Mass-Customization

Second Floor

DaaSCo

Integrated Solutions:

- Design
- Building Science

Offsite Construction

- Health
- Smart Home
- Lighting
- Color
- Landscaping



Mass Customization: Strategic Options

Innovations

UX Optimization

Mass-Customization

DaaSCo

Offsite Construction



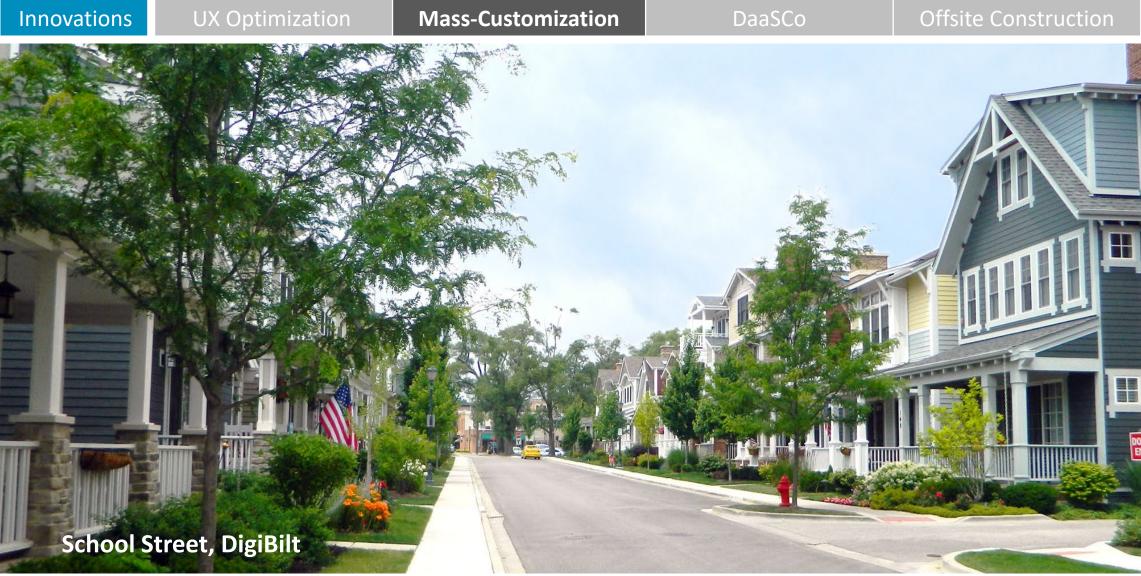


2 - 3 Options:

- Stories
- Roof Trusses
- Pop-Out Windows
- Front Porches
- Siding/Trim
- Color Packages



Mass Customization: Diverse Streetscape





Digitization: Building a Virtual Twin

Innovations

UX Optimization

Mass-Customization

DaaSCo

Offsite Construction

Digitization "What":

Create a virtual digital twin rather than rely on analog drawings Digitization "Why": Faster:

- Reduced Cycle Time
- Automated BOM
- Automated Scheduling
 Better:
- Quality / Accuracy
- System Integration
- Machine Learning
 Added Value:
- Greater Efficiency
- Waste Reduction
- Less Rework



Offsite Construction: Faster, Better, Added Value

Innovations

UX Optimization

Mass-Customization

Offsite Construction

- 1. Kits
- 2. Panels (finished or rough)
 - Framing
 - SIPs
 - **ICPs**
 - Precast Concrete
- 3. Modular
- 4. Hybrids (Panels plus Kitchen/Bath Cores)
- 5. 3D Printing

Faster:

DaaSCo

- Reduced Cycle Time
- Reduced Trades

Better:

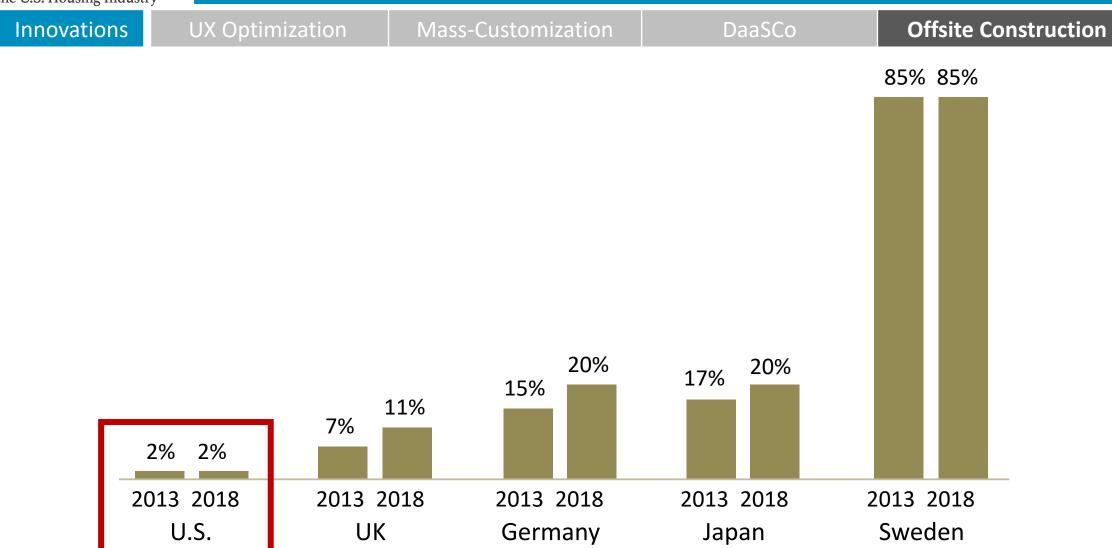
- Improved Quality
- Greater Accuracy
- Stronger

Added Value:

- Less Rework
- Eliminate Waste
- Lower Cost at Scale and with Integrated Designs



Offsite Construction: Lagging in the U.S.



Source: 'The Offsite Revolution in Construction,' Romain de Laubier, Boston Consulting Group, May 6, 2019



Disruption Happens to Housing ... Finally

Problem: 5 Crises Driving Pain **Solution:** 4 Innovations Relieving Pain

Disruption: Better Homes for Lower Cost



Future of Housing with Certainty: Connect the Dots

Housing Crises								
UX Ready	Affordability	Digitization	Productivity	Trades				



Future of Housing with Certainty: A Lot Like Cars

Faster, Better, Added Value Innovations



Future Cars: EV's



Future Homes: ZEH's



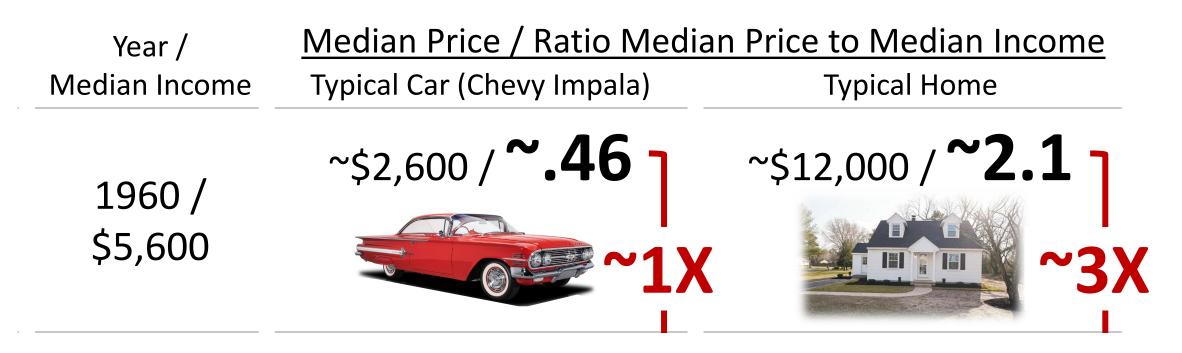
Discussion:

Agreement, additions, deletions, modifications to this housing future forecast, and, what impact will this future have on raters?

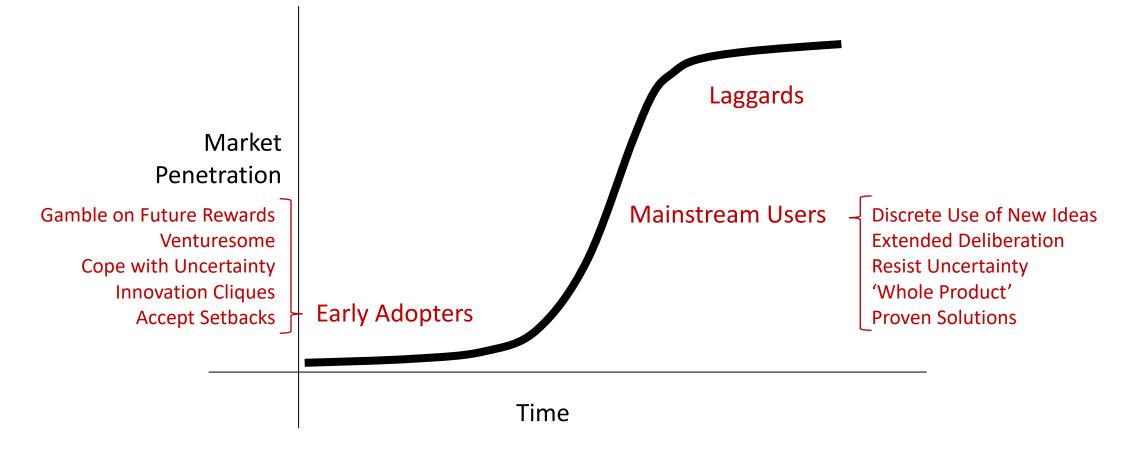


A Word About Innovation





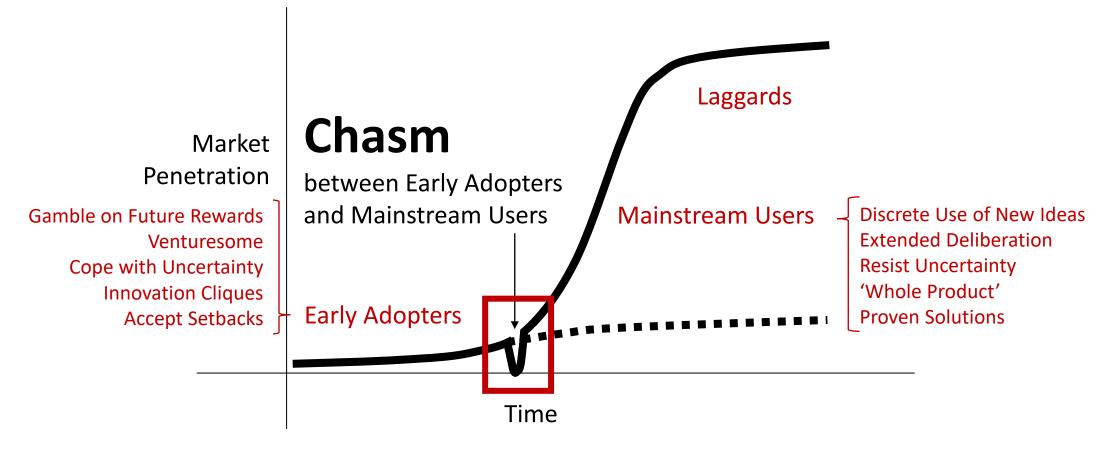




Source: Inside the Tornado by Geoffrey Moore



Innovation Market Diffusion Curve: Reality



Source: Inside the Tornado by Geoffrey Moore



Innovation Opportunity with High-Performance Home Certification



- Live Better: Low Energy Bills, Comfort, Health, Durability
- Lower True Cost: Energy Savings plus Added Value
- Ensured Quality: Verification, Assemblies, Components



Builders can leverage substantial additional benefits from high-performance home certification before, during and after sale





- Compliance Path
- Messaging
- HPH Trade Network



- Sales Process Translating Added Value
- Full-Value Appraisals
- Energy Efficiency Financing
- Access Available Incentives



- Homeowner Portal
- Testimonials
- Empirical Evidence of Savings
- Case Studies Showcasing Added Value



Translating Value Easy: Visible Aesthetics



Before Kitchen Upgrade

After Kitchen Upgrade



Translating Value Hard: Invisible Performance



ENERGY STAR Certified Home

Non-ENERGY STAR Certified Home



Market Dysfunction: Lack of HPH Value Persistence



"When I bought a house in 2016, the agent who listed it didn't know that it was a passive house. Neither did the seller ... That's why the price was reduced twice before I snapped it up for \$55,000 less than the original list price."



Market Dysfunction: Lack of HPH Value Persistence

Pearl Study:

- 1,316 NGBS certified homes from 2009-2021 reviewed
- Searched home's history to see if they had been resold.
- 226 homes (17%) resold
- 74% had no mention of the HPH features
- 26% had HPH features substantially ignored

\$3 Million

lost / ignored equity due to HPH's not properly marketed.



Market Dysfunction: Lack of HPH Value Persistence



Overview

BETTER THAN NEW CONSTRUCTION! Built by award winning Urban NW. This beautiful home has a grand craftsman entry, open floor plan featuring quartz counters, built-ins, high ceilings, and high end finishes throughout. Main floor bdrm & full bathroom, 4 additional HUGE bedrooms upstairs and bonus room! Master bdrm features tile shower, huge tub, and separate vanities. 3 Car garage! Over-sized covered patio with custom stone fireplace.

Edit

		r	oom! Mas ar garage
F	acts and	d features	
[🛛 Туре:	Single Family Residence	*
t	Year built:	2015	P
ł	🕽 Heating:	Heat Pump, ENERGY STAR Qualified Equipment	ଞ୍ଚ କୁ

Interior details

Bedrooms and bathrooms Bedrooms: 5 Bathrooms: 3 Full bathrooms: 3 Main level bathrooms: 1

₩ Cooling:	Heat Pump
P Parking:	3 Attached Garage spaces
🖗 HOA:	\$76 quarterly
🔔 Lot:	7,405 sqft

Heating

Heating features: Heat Pump, ENERGY STAR Qualified Equipment

Cooling

Cooling features: Heat Pump

Built 2015, Sold 2019 NGBS Gold, HERS 48 Substantially Ignored:

- No mention of any green features or associated benefits
- Only a small mention of one component, an ENERGY STAR Certified Heat Pump
- Larger HPH value ignored



Market Dysfunction: Lending Problems



Loan Officer Quote:

"I personally believe all the 'red flags' about the project being green...might have scared the appraisers off" HERs-2 Home Rejected by 4 Appraisers at Impending Settlement Deadline

Full appraisal needed to meet 20% equity threshold to avoid PMI



Market Dysfunction: ZERH Ignored in Appraisal



This Home's HERS® Index Score



3023 Clinton Ct, Williamsburg, VA, 23188

Rating Company: **TopBuild Home Services, Inc.**



February 27, 2023



Energy Star Certified Version USv3.1



Rated Home Label Download

Heating/Cooling FWA/Central FWA/Central FWA/Central FWA/Central Energy Efficient Items Typical System Typical System Typical System Typical System Finished area **above** grade contains: 3 2.0 1,774 Square Feet of Gross Living Area Above Grade 5 Rooms Bedrooms Bath(s) Additional features (special energy efficient items, etc.) Average quality construction with typical finish and amenities. Wood flooring throughout. Granite counter tops in kitchen and master bath. No additional contributory features noted.



"You need to remove the solar panels on your home. They will lower your home's value."

"The property situated at ... would not benefit from having "green work" done on the home."

"Many homeowners do not buy the solar panels, they lease them. This means ... no value can be given to this feature."

"Other green factors ... such as spray foam insulation, LED lighting, low emittance windows, on-demand heating systems, and geothermal heating systems ... would not increase the value of the home."



"The houses that really attracted me were houses that had a very nice kitchen."

"As a first-time homebuyer, I would not have paid more for a home that was marketed as 'energy efficient' because I didn't understand the value of those things."

"The most important thing to me is a home that has been wellmaintained. Low energy bills are nice, but I am in a position where I don't need to worry about my bills."



Midwest Real Estate Agent Focus Group:

"If the home is well-priced with gray walls and white kitchen cabinets with an open floor plan, most buyers don't care. Lipstick on a pig."

"Overall, the green movement is a scam in the eyes of buyers in real estate. 95% of buyers don't care, but 100% of buyers want high speed internet. I have never had a buyer ask about energy efficiency..."

"The problem is that I have been told by appraisers that high efficiency mechanicals add little to no value to a home. They tell me they can add value for a \$2500 granite counter & backsplash but no value on appraisal for \$10,000 high efficiency HVAC & water heater. This makes zero sense that mechanicals are not given appraisal value."



Discussion:

Do raters agree with hypothesis about substantial benefits of HPH certification being left on the table?



Discussion: Will HERS raters benefit if builders optimize their HPH certification benefits?



Discussion:

What services would help builders optimize their investment in HPH certification?



HPH Certification Innovation: Pearl CaaS

Plus Investment Grade Documentation Green and Energy Efficient Addendum



Annexis of File & Residential Green and Energy Efficient Addendum sources to aid in the valuation of green properties and the completion of this form can be found at entities that the information provided within this admy utility, durability, and combit 8.55 (PA), High Performance ARTY VERIFICATIONS (See types defined in) me Officiality O Janu Dry Otrono O'sher O'land O'merald CLARK Building Cartified Chess Cartifi Obtine Instruments Official to Change 1 C President 20 O Centries O Sher O Cent O Paterue **Pearl Certificat** ABOVE VALID ONLY IF CHECK

Insulation	BR Value Wall 8-23 Cell	Herglass Blown In: © Foam insulation O Cellulose © Fiberglass Blatt Insulation © R-Value Vital 8-23 Certific R-46 © Other 8-23 Certificioned basement					
Building Envelope	Enviced Tightness: 15: Unit: DCPUES: DCPUES: 05:ACH60: DACH natural instructions intent the nature gas a number that could be 0.5: 0: XCPUS or tighter. The lower the number, the more air sight the envices. Building Codes for anna show maximum Envelope Tightness allowed based on the dimate zone. N all areas have adopted a building code. Intro Accel and point of the adopted based on the dimate zone. N				r, the more air Smate zone. Not		
Windows	GENERGY STARM	GLOWE	C High Impact	O Storm	C Double Pane O Triple Pane	OTenad	O Solar Shades
Day Lighting	O # of Stylights		O # of Solar Tubes:	O Other De % of lighting			
ENERGY STARE Appliances	Inergy Source, O Propane	BARCY STARE, B Distwarber D Retrigerator B Warber/Oryer B Other Both Warber and Oryer are ENERGY STAR Tenegy Source: D Program D Retrict: O Nexus Gas: D Other Describe; Nexus: DRIRROY STARE and Annuals of nor re-wait and an DRIRGY STARE Home.					
Water Heater	St Million Stales O Solar (next page) St Heat Pump O Coll			6			
HVAC & Related Equipment Describe in comments area.	High Efficiency HVAC SER Efficiency Facing N AFUE* % "Annual Fuel-Utilization Efficiency	Efficiency Racing: Programmab COP: Auxiliary Hea ISPF: 10.5 Radkant Filoo SIRI: 19.5 Cerothermal			(e Thermostat?) & Wes O No e Source? O Yes O No r Hest? O Yes O No		
indoor Environmental Quality	Shergy (DN) or Hest Recovery Vestilator (HN) Orlan Toxic Fest Castrol Radon System Orland Packet (See glossary) Orlandon System Orlandon System Orlandon System			6			
Water Efficiency	Redained Water Spotent Describe) Rain Barres Used in Impation Organizations Organizations Organizations Organizations			gation			
Utility Costs	Annual Utility Cost: 5 Ayeas based on: to (full year), Includes (theck all that apply) @ Electric @ Heating @ Water @ Other: # Of Occupants:			sants			
Comments	The following property has a number of high-performing features as detailed in the Pearl Certification report. According to a 2017 study by Remodeling magazine, air sealing and attic insulation has the highest value-to-cost ratio of any home improvement and was the only improvement to have a ratio higher than 10 (i.e., the added						
ACCURATE AND THE REAL	iency HVAC			t Pum	-		

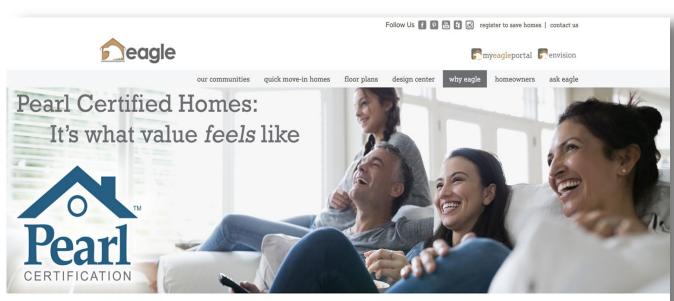
Published guidance from Fannie Mae:

"Special energy-saving items must be recognized in the appraisal process and noted on the appraisal report form. For example, when completing the appraisal report (Form 1004), special energy-efficient items are to be addressed in the Improvements section in the Additional features field."

	ARS/NET'S HERS Rating (films 150) 42 O Sangking Rating O Provided Rating Confirmed Rating	Estimate energy Energy Savings Score ballow 10 average code-to cost based on it is diagnostically	HVAC & Related	High Efficiency HVAC SEER	Generating:	Thermostat/Controllers? Programmable Thermostat?	Yes O No
rgy Label ets disclose the e of the home's	000th Harrie Driegg Scare Score (1 to 102 Official Score Constroat Score	Comuted energy Drivings Source above the	Equipment Describe in	Efficiency Rating %	COP: HSPF: 9.5	Auxiliary Heat Source? Radiant Floor Heat?	Yes No
ngy assets	Criter Inergy Scient Pearl Scient Aurge (211) 1000: 1162 Scient on Resting Version: Opportunities	London areas	comments area.	*Annual Fuel-Utilization Efficiency	SEER:19.0 EER:	Geothermal? Electric Vehicle Ready? (car charger)	Yes No Yes No

Appraisal Addendum helps ensure that the home investments turn into added equity

Online Presence



home | why eagle | high-performing homes

Pearl Certification

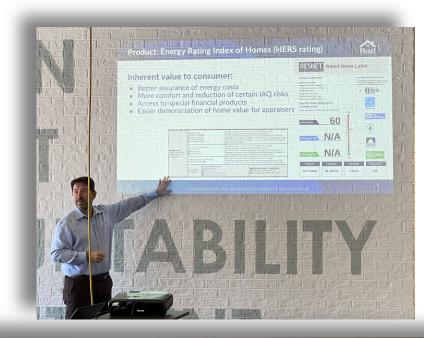
Pearl Certification is a national firm that provides third-party certification of high-performing homes: homes with "performance assets" that make them healthy, safe, comfortable, energy and water efficient.

Pearl's certification system enables home buyers to see and understand the value of a home's high-performing assets when the home is sold. Research from across the U.S. shows that third-party home certifications like Pearl's add an average of 4% to the sale price of high-performing homes, compared to similar homes lacking these assets.

Design Center Materials



Sales Training





HpHUB for Documentation

how 10 + entr						Search:		Down	load CSV file
Home ID	11 Customer	Address .	Created By	Firm	L Created On	Level	Status II	Aged 1	Action
Filter	Filter	Filter	All •	Eagle Homes of VA, LLC	-	Gold 🔹	All 🔺		
92522	Tyler Fox	724 Chapman St, Ashland, VA 23005-1120	Virender Singh	Eagle Homes of VA, LLC	03/31/2022	Gold	Pearl Certified	N/A	Details
72517	Joshua Goldschmidt	12301 Beech Hall Cir, Manakin Sabot, VA 23103-2629	Virender Singh	Eagle Homes of VA, LLC	11/24/2021	Gold	Pearl Certified	N/A	Details
77859	Leslie Wells	12332 Kilbourne Hill Dr, Ashland, VA 23005-9701	Virender Singh	Eagle Homes of VA, LLC	12/30/2021	Gold	Pearl Certified	N/A	Details
77857	Spec Spec	718 Chapman St, Ashland, VA 23005-1120	Virender Singh	Eagle Homes of VA, LLC	12/30/2021	Gold	Home Created	599	Details
77854	Patrick Riley	361-A Souldren Walk, Henrico, VA 23233	Virender Singh	Eagle Homes of VA, LLC	12/30/2021	Gold	Home Created	599	Details
77850	Jeannie Kim	367 Souldren Walk, Henrico, VA 23233-7862	Virender Singh	Eagle Homes of VA, LLC	12/30/2021	Gold	Canceled	599	Details
77848	Upendra Srikakulapu	369-A Souldren Walk, Henrico, VA 23233	Virender Singh	Eagle Homes of VA, LLC	12/30/2021	Gold	Pearl Certified	N/A	Details
77837	Gavin Steward	3108 Kuhn St, Richmond, VA 23223	Virender Singh	Eagle Homes of VA, LLC	12/30/2021	Gold	Pearl Certified	N/A	Details
69455	Scott Campbell	12117 Mifflin Pl, Ashland, VA 23005-9702	Virender Singh	Eagle Homes of VA, LLC	10/24/2021	Gold	Pearl Certified	N/A	Details
69453	Julie Edwards	101 Lauradell Rd, Ashland, VA 23005-8228	Virender Singh	Eagle Homes of VA, LLC	10/24/2021	Gold	Pearl Certified	N/A	Details

< Dashboard	eate a New Home		Casey Murphy	• Pear
Tyler Fox 724 Chapman St, Ashland, VA 23005-1120	Dashboard > Home Overview > Photos & Documents Photos & Documents	vs. Unverified Assets		
Home ^ Overview ^	Photos & Documents			
Home Details Third-Party		Â		
Photos & Documents	Drag a	and Drop Files Here to Upload		
D Building Shell		Upload		
Heating and Cooling				
Baseload >	📰 🗮 🕇 Filter by 🛛 All Photos & Docs 🖅 Certific	cation Report 🜖 Green Door 🜖 Hom	te Investment Plan 0 Download All	
Home > Management	All Uploads Photos Documents	Filter By Asset	¢ Filter By Uploader ¢	
Solar, EV & Energy Storage	I DIS HOMES FIERS Index Score	1244 Crossing Stress & Download	≜ Download	
Home Badges 🔹	PEG	-	4	
Pearl Reports > & Certification	61 Rating Date: September 16, 2022		, kose	
Pearl Admin 🔹	Screen Shot 2022-10-07 at 1.26.0 0 🕜 🚊 2022-08-08	8_10-19 Eagle VA LA - L 🕑 🗭 😑 24	022-08-08_10-19 Eagle VA LA - L 🗿 🗭 😫	
Green Door	Description Description Add description Add description		rescription dd description	
	Hers #1 + S Certification B+ 4 Selec	t Ascet * 🔊 Ascign to *	Salart Assat * & Assign to *	

GREENDOOR

Pearl's consumer app to manage, maintain and improve the home's performance:

- $\checkmark\,$ Mobile and desktop single code base
- ✓ Integrations with Ecorebates, Climate Check, and Radiant Labs (energy modeling)
- $\checkmark\,$ Option to co-brand for your homeowners



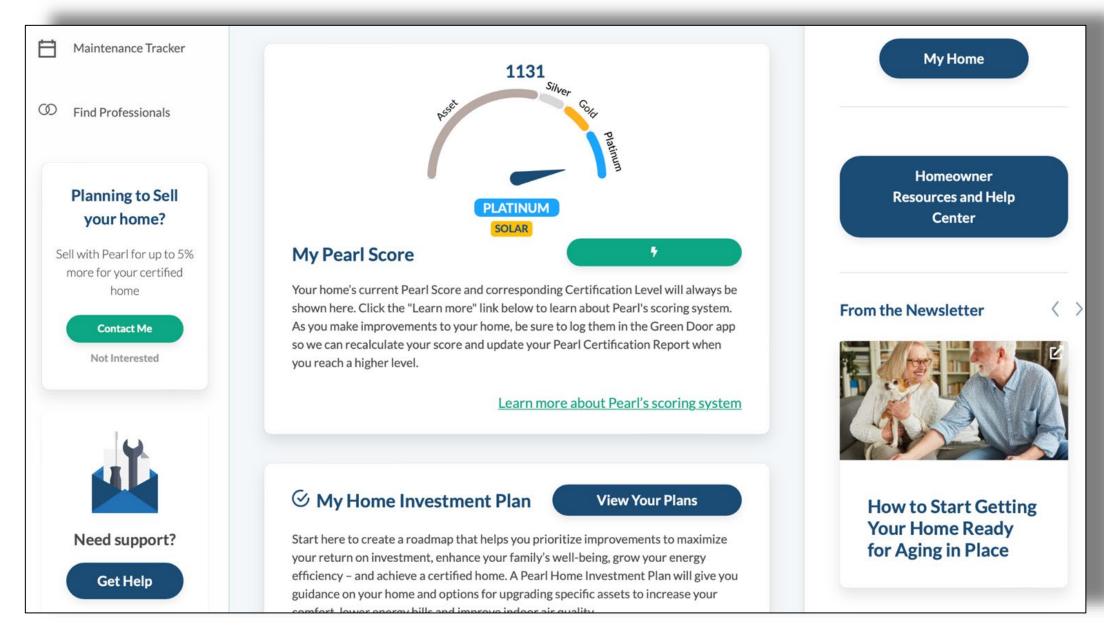
Rebate available

The Energy-Efficient Home Plan

Take the next step in fulfilling your home's potential for energy efficiency, comfort, health, and value with customized high-impact recommendations.

Progress	0%

Lifetime Customer Support - Homeownership



Model Home Materials

Sales Brochures







Better Process - The confidence of knowing your home has been inspected and tested to meet national energy standards by a trained, certified and independent HERS rater to provide you with a "full report card." This means transparency and ease in seeing all the home's high-performing assets that make it healthy, safe, comfortable, and efficient.

Better Living - superior building shell, heating and cooling equipment, and appliances translate to better durability, better comfort, and reduced utility and maintenance costs. Track home performance and any improvements for the life of the home to not only maintain, but increase home value.

Better Investment - access to real estate resources that document and communicate the superior building practices of Southern Development Homes. Studies indicate sales price premiums averaging 5% for Pearl Certified homes.

Every home is independently tested and third-party certified. At Southern Development Homes, we provide these benefits to all of our home buyers. HOMES Learn more at Southern-Development.com/Ecosmart

Front

3

About Pearl

firm that provides third-party

efficient. Pearl's certification sy

enables home buyers to see an

understand the value of a home

high-performing assets when th

Appraisal Institute" green RES

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Pear

home is sold.

The Southern Pearl Certification is a national certification of high-performing homes: homes with "performar Difference. assets" that make them healthy safe, comfortable, energy and v

Development Homes

If you are looking at other homes, make sure you ask the following questions:

Do you hire an independent professional to inspect and test your homes prior to sheetrock and V rior to settlement, above-and-beyond mandatory code inspections? Will you provide a 3rd party validated estimate of your home's energy efficiency so your V customers can budget for my energy costs? V Will you provide a 3rd party issued report documenting the home's energy, comfort, and indoor air quality systems so your customers can understand and maintain them? Will you provide an online tool to help your customers update their home over time? 1 When it comes time to refinance or sell, do you provide direct assistance to your customers to ensure the home's value can be properly documented and understood by agents, homebuyers, 1 and appraisers?

Pearl Testimonial

"A lot of people have energy efficiency and green building programs, but we believe in the third-party certification of every single one of our homes. Pearl has the foresight to complete the loop of individual home certification and providing documentation of the value that we add to our customers' homes. We are proud to work with Pearl to help homeowners maximize their high-performing home's value over the lifetime of their homeownership." - Josh Goldschmidt,

President, Regional Builder on East Coast



Back

OTHER BUILDERS

SOUTHERN DEVELOPMENT HOMES



Preferred Lender Training

Pearl

For Real Estate Professionals V About Pearl V Certify a Home V Success Stories Join the

Join the Network I am a Real Estate Pro ~

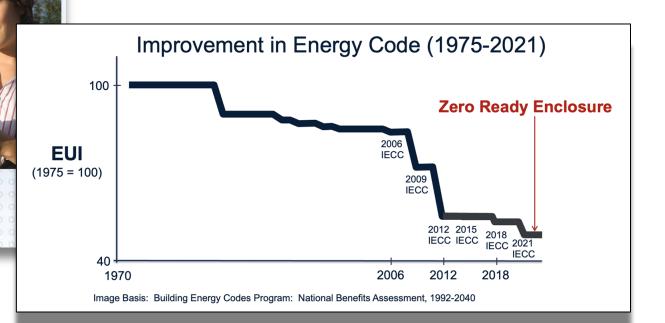
요 REAL ESTATE PROS

Simply. Certified. Reducing complexity for homes with solar and energy-efficient features.

Appraisers face increased compliance risks when evaluating solar and energy-efficient features. But thanks for Pearl Certification, appraisers can more accurately and efficiently assess these special property types.

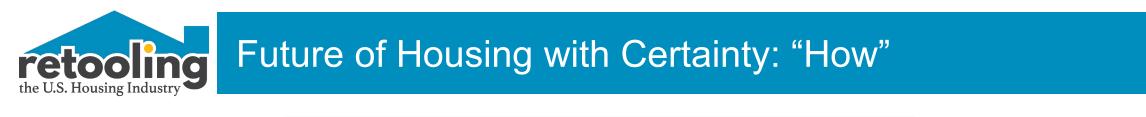


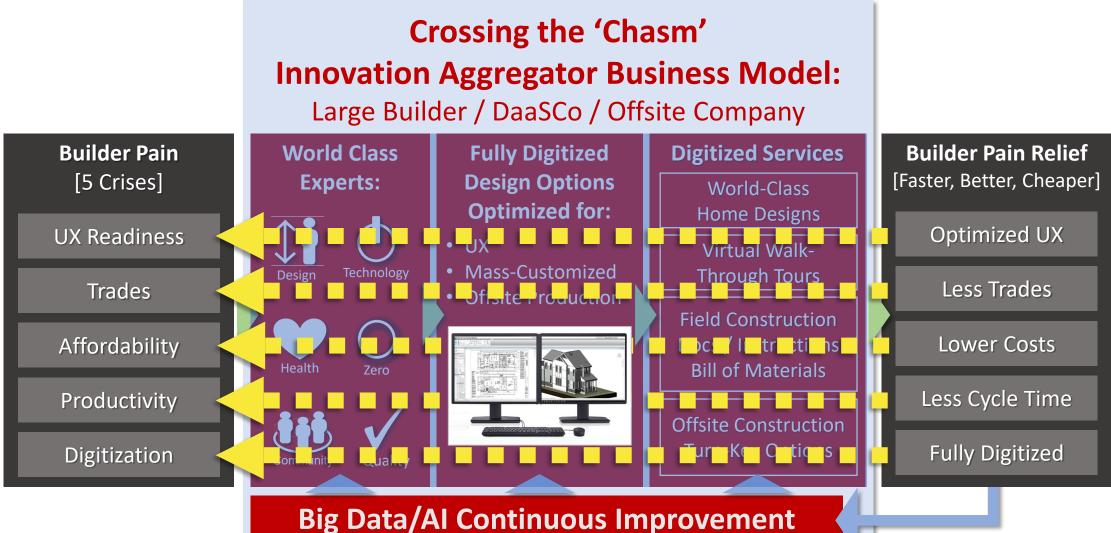
45L Encouragement & Guidance





Discussion: How could HERS raters effectively integrate with CaaS services?





Quality Governance

- Mission, Vision, and Values alignment
- Commitment to the triple bottom line

Dedication to Workforce

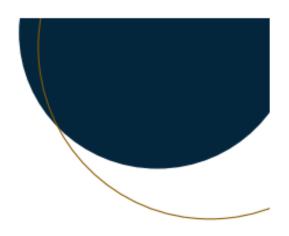
• Committed to employees – training and business systems support

Dedication to Customers

• Committed

Technical Excellence





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Dedication to Workforce

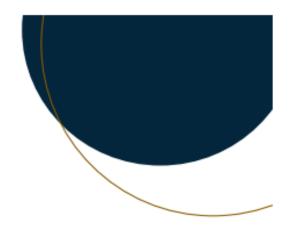
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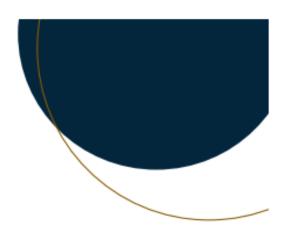
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